



**TAMIL NADU REAL ESTATE REGULATORY AUTHORITY,  
1<sup>ST</sup> FLOOR, 1-A, GANDHI IRWIN BRIDGE ROAD  
EGMORE, CHENNAI- 600 008.**

**ORDER**

Dated: 03.06.2020

In view of current situation of COVID-19 Pandemic prevalent in Chennai and its surrounding districts, no physical hearing of complaints is possible for the time being.

In order to ensure accessibility to the justice, the Authority has decided to conduct the hearings of the complaints through Video Conferencing (VC). Accordingly, the Authority under Section-37 of the Real Estate (Regulation and Development) Act 2016, issues the following directions.

1. TNRERA shall conduct hearing of the complaints through video conferencing (VC) until further orders.
2. TNRERA will assign date and time of hearing to be conducted through VC.

3. The date of hearing will be intimated through SMS/WhatsApp/e-mail.
4. The e-mail will be sent along with a link with attachment for joining the VC session.
5. TNRERA will use Google Meet Application for conducting VC session. The leaned Advocates and the litigants are required to download the application in their Desktop/Laptop/Smart phone.
6. The parties joining the VC session shall arrange their gadgets intact with all accessory devices in order to ensure the hearings without any disruption.
7. For technical information in joining VC, the parties are required to contact the following telephone number on all working days:

Contact No. 044 – 2888 7913

Sd/-  
CHAIRPERSON, TNRERA